Terms of Use

Last updated: November 2026

By using this website you agree to these terms. This is the short version. The full terms are available to download at the bottom and control if the two differ.

Use of the site. This website provides general information about Solvera Recovery LLC and our services. Nothing on it is legal, financial, tax or investment advice. Solvera is not a law firm.

Who we are. Solvera is a business-to-business commercial collection and recovery agency acting for our clients. We do not own the accounts we work on, and we do not collect consumer accounts.

No relationship until we agree. Visiting the site, submitting a form or sending a message does not make us your service provider. That happens only when we both sign a written agreement, which controls over these terms.

Eligibility. You must be 18 or older, and the site is for use in the United States only.

Clients and the portal. Clients confirm that they are authorized to place each file and that it is a business account. Keep your portal login secure. You are responsible for all activity under it.

Submissions. By submitting information or documents, you confirm that you have the right to share them and that they are accurate to the best of your knowledge.

Payments. Payments are processed by a third-party processor and are subject to its terms. Any fee is shown before you pay. Include your business name with every payment. Only a written agreement signed by Solvera or our client settles an account. A note on a check or payment does not.

Acceptable use. Do not misuse the site, scrape it, try to break into it, or use it to harm others.

No guarantee. Results we describe reflect our team’s past experience and do not guarantee the outcome of any file.

Intellectual property. All content on this site belongs to Solvera Recovery LLC and may not be reused without permission.

Limitation of liability. The site is provided “as is.” To the extent the law allows, Solvera is not liable for damages arising from your use of it, and our total liability is limited to the greater of US$100 or what you paid through the site in the prior 12 months.

Disputes. Florida law governs these terms, and disputes go to the courts in Miami-Dade County, Florida. Claims may be brought only on an individual basis, with no class actions and no jury trials.

Third-party links. We are not responsible for the content or practices of linked third-party sites.

Changes. We may update these terms at any time. Continued use means you accept the current version.

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